

GUIDE FOR COLLECTING COMMUNITY VOICES



THANK YOU!

Thank you very much for your involvement in Logan's '1000' voices initiative.

Together we are committed to listening deeply to the voice of community; to ensure community members are truly decision-makers and leaders of their own future.

You have been invited to participate in this approach because you have been identified as someone who has strong relationships with community; trusted, safe and respectful relationships.

Your experience in engaging with community means you will know this work well.

This information then is simply to ensure we are aligned in our approach and co-ordinated in how we connect with community. To help us on our way, we have gathered a few tips and hints together to start us off. As we progress, we will be able to add to this list and together create a guide for our work alongside the Logan community.

WATCH A VIDEO ABOUT
COMMUNITY VOICE:



APPROACH

We have provided a template to gather the voices of community. The questions and the introduction in the template have been built up by Logan community members and stakeholders and then reviewed to ensure they are clear and ethical.

REACH

Our aim is to reach as many members of the Logan community as possible; to listen to their priorities and to invite them to be part of the change as equal partners in designing their own future.

INTO ACTION

As the big ideas for change emerge, we will build a plan together to move these ideas into action. We will create a common understanding of what success looks like across the community and start creating that success!

THEMING

As we continue to gather the voices over the next few months, in the background, the Backbone Team will be finding the themes.

CHECKING BACK

We will need to check back in with community from time to time to make sense of what we are hearing across the range of voices and to take a deeper dive to explore what's 'underneath'. We will work with community to create engaging ways of doing this; through community designed forums, events and celebrations, on our website and in a range of other ways.

THE CONVERSATIONS



This is about building relationships, listening carefully and recording the wisdom of community. It's about sharing our commitment to walk alongside community as they create their future.

INTRODUCTION

The elements of the introduction can be framed in your own words to set up the conversations well. However it is critical that each element of the introduction is covered. This is important as, in effect, the front page is the consent page and allows us to do the work ethically; it is our social contract with community, sharing how we will safely hold the information, act on the information and share the information. It also reinforces that this information belongs to community

ASKING QUESTIONS

The questions must be asked as written. In that way, we will know two critical things:

- That the information we collect is the pure voice of community, and has not been unintentionally influenced by others
- That we are all receiving responses to the same question, so we can connect them into a 'cohesive whole'
- Please note down direct quotes in full sentences wherever possible

COLLECTING INFORMATION

There are many ways of collecting the information. Some individuals will prefer you to note down their responses, while other will choose to write the answers themselves (on the paper, or on Ipad)s) after an initial conversation. We will also have a link to our website and to the Mums n Bubs page so people can connect directly.

STORING THE INFORMATION



AFTER THE CONVERSATION

After the conversations end, it will be important for you to:

- Separate the personal details from the responses
- Store both the responses and the personal details separately somewhere safe, ready for collection by the Backbone Team.

CONTACT MINYA



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Minya will support you in any way possible throughout this journey! Please let her know if you need help with transport, setting up dates and times, more copies of the templates, clarification of the approach etc.

Thank you once again for this significant contribution..... **LET'S GO!**